ABSTRAK

Tujuan dari penelitian ini iyalah Mengidentifikasi faktor-faktor yang mempengaruhi kinerja rantai pasok di perusahaan, Menghitung tingkat kinerja rantai pasok perusahaan dengan menggunakan SCOR dan AHP, dari pengolahan data diketahui bahwa Peroses pemilihan indikator berdasarkan metode SCORE (Supply Chain Operational Reference) yang memliki 5 indikator yaitu Plan (Proses Perencanaan), Source (Proses Pengadaan), Make (Proses Produksi), Deliver (Proses Pengiriman) dan Return (Proses Pengembalian), diketahui bahwa pada tabel 4.57 pada bagian pengumpulan dan pengolahan data diketahui terdapat 16 atribut terhadap kelima indikator tersebut. Rata-rata nilai indikator kinerja yang didapatkan berupa nilai 100 dengan keterangan Exellent dan nilai terenda yaitu sebesar 88,53 dengan keterangan Good pada bagian Row Material Planning Accuaracy, 83,33 Timely Drivery Performance By Supplier, 75 Delivey Item Accuracy By Supplier dan 87,5 Delivery Item Accuracy by The Company sesuai dengan indikator kinerja yang menandakan bahwa dari 5 atribut yang belum memenuhi standar indikator kinerja pada perusahaan adalah pada indikator Plan dengan atribut Row Material Planning Accuaracy (Keakurasian perencanaan bahan baku) dan 2 atribut pada indikator source dan 1 atribut pada indikator Deliver pada indikator sesuai Key Performance Indicator (KPI) yang di tetapkan oleh perusahaan yaitu 90 – 100.

Kata Kunci : *Plan,Source,Make,Dliver,Return, KPI,SCOR.*

ABSTRAC

The aim of this research is to identify factors that influence supply chain performance in companies. Calculate the level of company supply chain performance using SCOR and AHP. From data processing it is known that the indicator selection process is based on the SCORE (Supply Chain Operational Referee) method which has 5 indicators. Plan (Planning Process), Source (Procurement Process), Make (Production Process), Deliver (Delivery Process) and Return (Return Process), it is known that in table 4.57 in the data collection and processing section it is known that there are 16 attributes for these five indicators. The average performance indicator value obtained is a value of 100 with the description Excellent and the lowest value is 88.53 with the description Good in the Row Material Planning Accuaracy section, 83.33 Timely Drivery Performance By Supplier, 75 Delivery Item Accuracy By Supplier and 87, 5 Delivery Item Accuracy by The Company is in accordance with the performance indicators which indicates that of the 5 attributes that do not meet the company's performance indicator standards, they are the Plan indicator with the Row Material Planning Accuaracy attribute and 2 attributes on the source indicator and 1 attribute on the Deliver indicator the indicator corresponds to the Key Performance Indicator (KPI) set by the company, namely 90 – 100.

Keywords **:** *Plan,Source,Make,Dliver,Return, KPI,SCOR.*